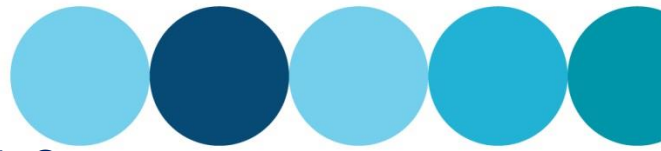


Construction starting



Water pipe renewal along King Street, Hair Street and Hesse Street

Dear Customer,

As part of our ongoing commitment to futureproof your water supply, we will soon begin construction to renew water pipes near you.

The replacement of these pipes is essential to prevent future leaks and breaks and will help improve the security and reliability of your areas water supply for decades to come.

This project update is based on our current work schedule. While we are committed to completing this work as quickly and safely as possible, our schedule may change in response to managing COVID-19 safety requirements, contractor availability and supply shortages. We appreciate your understanding during this time and will keep you updated as work progresses.

What is happening?

Water Corporation authorised contractor, Saltire, will soon be replacing the water pipes along the below streets in Waroona.

- **King Street** between Hair Street and 24 King Street.
- **Hair Street** between King Street and Hesse Street.
- **Hesse Street** between Hair Street and Iseppi Street.

When is this happening?

Construction work is scheduled to commence from **Monday 16 May 2022, and take approximately 6 weeks** to complete. Full restoration work will take place once construction is complete. Work will be completed between 7am and 6pm on weekdays, and Saturday mornings, as required.

Please note service locating surveyors will be in the area ahead of work, during the week of 9 May 2022. While you may notice crews in the road reserve, this work should not be disruptive. Small potholes/excavations may be dug in verges to check locations of underground services such as gas pipes.

Replacing the pipe along King Street, Hair Street and Hesse Street

The pipe will be installed within the verge or road using predominately open excavations methods. Saltire will backfill and carry out temporary restoration of impacted areas as the pipe is installed.

Entering properties along King Street, Hair Street and Hesse Street

To replace the pipe that services your property, Saltire, may be required to enter the boundaries of your property and complete a small excavation of around 1m in diameter and 60cm in depth at the water meter. This work will be completed within one day and the area will be backfilled immediately afterward. Please see map over the page showing where on your property this work will generally take place.

We will not need to enter your house and we will need your help to ensure we practice safe distancing (at least 1.5 meters).

Saltire will notify the occupier via letterbox drop at least **48 hours before we enter your** property to carry out this work.

Should you have any objections around the proposed work within your property, please get in touch by emailing Community.Engagement@watercorporation.com.au.

What are the impacts?

We understand and appreciate that the work may cause temporary inconvenience and disruption, and we will do what we can to minimise impact and complete the work as quickly as possible.

- **Construction work can be noisy and a little dusty.** Some work will involve cutting into the ground which may cause vibration.
- **Access to your residential driveway may temporarily be restricted.** Our contractors will notify you prior to this occurring; please let them know if you have any concerns. **Access to businesses will not be impacted.**
- **You may experience a temporary water supply interruption** while the new pipe is connected to your property. Our team will notify you **48 hours prior** to this occurring. If you would like some bottle water provided during this time, please get in touch.
- **There will be temporary lane closures, detours and road closures in the area to allow work on sections of the affected streets.** Please follow the detours that are in place and speak to a crew member onsite if you have any questions or concerns. Access to resident homes will be maintained at all times (unless driveway access is to be temporarily restricted – in which case we will advise you prior). Please advise crews that you are local traffic and they will assist you to reach your destination.
- **Our construction methods mean unavoidable impact to properties, roads, footpaths and verges, including reticulation.** Water Corporation follows a thorough restoration process to return areas to as close to their original condition as reasonably feasible.

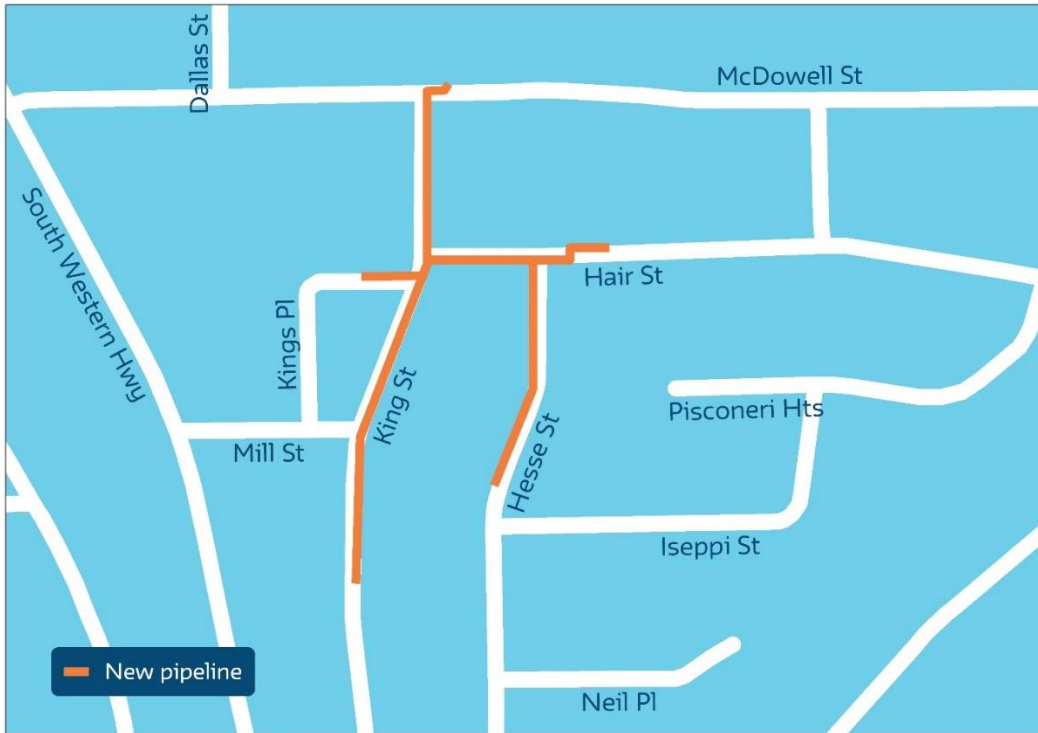
Restoration

Saltire will restore impacted areas to as close as reasonably possible to their previous condition. Where a high level of restoration is required, such as bespoke driveways, plants and lawns, Saltire will letter drop information to you including a number to call to discuss this work. For more information on restoration, visit: watercorporation.com.au/pipesforperth and click on the 'Restoration FAQ' tab.

Who can I contact?

- Phone Saltire Project Manager **Barry Crowley** on **0418 334 787**.
- Contact Water Corporation Engagement team via email Community.Engagement@watercorporation.com.au
- Phone Water Corporation Project Manager **Tom Man** on **0448 256 180** or email Tom.Man@watercorporation.com.au.
- Visit watercorporation.com.au/pipesforwa
- If you need to report a fault, emergency or security issue, please call on **13 13 75**.

Map of work area (not to scale):



Property service pipe location:

